

FCA

FIAT CHRYSLER AUTOMOBILES

MAINTENANCE & WARRANTY INFORMATION



Jeep[®]



At your service

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GENERAL INFORMATION

It is your responsibility to properly maintain and operate your new vehicle and you should take care to follow the instructions contained in the General and Scheduled Maintenance Service guidelines in your Owner's Manual. Regular, scheduled maintenance is essential to trouble-free operation. Should there be a dispute between you and your dealer/service center concerning the maintenance of your vehicle, FCASA will require you to provide proof that your vehicle was properly maintained.

For your convenience, FCASA has prepared a Maintenance Logbook section which accompanies these terms and conditions. You should use this section to keep track of scheduled maintenance, either by routinely having the repairs entered in your Maintenance Logbook, or by keeping receipts or other documentation of work you have had done on your vehicle in your Maintenance Logbook.

WHERE TO GO FOR MAINTENANCE

FCASA recommends that you return to the dealer from whom you bought your vehicle for all warranty repair related assistance both during and after the warranty periods. Although you can get warranty related assistance from any FCASA dealer who sells your particular make of vehicle, returning to your selling dealer will help ensure that all your warranty related needs are met and that you're completely satisfied.

Authorized Repairer's technicians are specifically trained to proficiently perform maintenance and repair procedures on your FCASA vehicle.

Authorized Repairers will help ensure that all your warranty related needs are met and that you are completely satisfied. FCASA strongly recommends you use genuine FCASA parts to maintain your vehicle.

It is important to remember that in order to maintain the validity of your Platinum Care Plan – Standard Manufacturer's Warranty you should only use the services of an authorized [FCA BRAND] dealer/service center. FCASA will notify you if there is a change to this position.

CUSTOMER SUPPORT

As we value your custom, FCASA takes much pride and pleasure in providing you with the best Customer Support possible. Should the need arise that additional information is required on our Company or on Aftersales information, the following is provided as a guideline for quick resolution-

1. in all matters relative to your motoring needs, the Dealer Principal of your [FCA BRAND] authorised dealer/service center is fully responsible and equipped to ensure total customer satisfaction. Therefore, should you have any difficulty with Parts or Service, please arrange to discuss it with the Dealer Principal of the dealership. The Dealer Principal has the full support and resources of FCASA.
2. in the unlikely event the Dealer Principal is unable to resolve your inquiry to your satisfaction, feel free to contact the FCASA Customer Response Centre during office hours on the following helpline number: **0800 247 975** or visit our website on: **www.fiat.co.za** or **www.abarth.co.za** or **www.jeep.co.za** or **www.alfaromeo.co.za**. or **www.fiatprofessional.co.za**.

Roadside Assistance on all [FCA BRAND] vehicles is valid for the duration of the Platinum Care Plan – Standard Manufacturer's Warranty. Please contact our 24 hour Roadside Assistance call centre on **0800 247 975** should you require such services.

PLEASE NOTE

Whilst FCASA and its business partners will make every effort to provide the services described herein with due care and skill, unless otherwise prohibited by statute, FCASA assumes no liability for any damage, theft, personal or consequential loss arising from the performance or non-performance of Roadside Assistance. To the extent prohibited by statute, FCASA shall not be liable for any claim for damages arising from a request for Roadside Assistance whether medical or otherwise following an accident or mechanical breakdown resulting in loss, injury or death, howsoever caused, through the failure of any third party service provider.

DEFINITIONS

ROADSIDE ASSISTANCE : Breakdowns or accidents.

This assistance does not cover or provide for the supply of fuel to a stranded vehicle as a result of the customer's negligence, or in an off-road environment in excess of 100 km from an authorised FCA dealer. TOURING GUARANTEE : Applies to any vehicle breakdown, which has occurred en route, and prevents the customer from continuing with their journey. This applies to vehicle breakdowns not caused by accidents, running out of fuel, flat tyres, keys locked in the vehicle. This also does not apply to vehicles where the cover of the warranty and maintenance contracts have expired.

ROADSIDE ASSISTANCE

In the unlikely event of you requiring this assistance, feel free to contact Fiat Chrysler Automobiles South Africa CUSTOMER RESPONSE CENTRE on the following number:

Within South Africa, phone:

0800 FIATSA or 0800 342 872

Botswana, Namibian, Lesotho and Swaziland:

+27 (10) 252-5000

GUIDELINES AND PARAMETERS

Breakdown Assistance

Your journey is interrupted due to a Technical Breakdown. This service applies to technical vehicle breakdowns not caused by accidents. Customer Response Centre will, on receipt of a request for assistance, contact the FCA authorised dealer. The

customer's travel costs to and from the dealer and breakdown scene, are covered by Fiat Chrysler Automobiles South Africa.

Towing Recovery

If the vehicle cannot be repaired at the roadside. Customer Response Centre will arrange with the dealer's nominated contractor to tow the vehicle in. This service applies to vehicle breakdowns not caused by accidents.

Taxi

Should the customer need to make a short taxi journey to arrange assistance. The cost of Taxi fare home, to the airport, station, hotel, car hire company or FCA authorised dealer's workshop, will be reimbursed by the dealer.

Accommodation, Public Transport and Car Hire

The vehicle repair cannot be completed or collected on the same day. If the driver is in transit (further than 100km from the area

ROADSIDE ASSISTANCE

of the Licencing Authority (town/city or place) where the vehicle is registered), the options available are:

- (i) *Accommodation.* The in transit customer (outside the car's domicile) wishes to be put up overnight while the car is repaired. Accommodation costs of up to R500 (bed and breakfast) per person for 1 night all inclusive for the driver and up to 4 passengers will be covered if the breakdown occurred in excess of 100 km from the vehicle's place of registration. Refreshments and incidentals of up to R200,00 for the party will be covered.

Option (ii) or (iii) below may be exercised as an alternative to this option.

- (ii) *Public Transport.* Customers may make use of public transport. This service does not include the use of taxis, even though they are considered public transport. Where customers make use of public buses or trains to get to their original destination, or return home, the costs for the driver

and up to 4 passengers will be at Fiat Chrysler Automobiles South Africa's expense. The use of passenger carrying aircraft is subject to written authorisation and each case will be considered on its merit.

- (iii) *Car Hire.* The Customer Response Centre will, where practical and possible, arrange for a hire car for a period of 24 hours. This excludes any deposit required, personal insurance, fuel or road toll costs and is subject to the terms and conditions of the car hire company.

All cover is limited to driver plus 4 passengers

GUARANTEE ON YOUR FCA BRAND

WARRANTY INFORMATION SECTION

The following pages contain information regarding the warranty on your vehicle.

GUARANTEE ON YOUR FCA BRAND

OWNER'S OBLIGATIONS

RULES FOR TRANSFERABILITY OF THE MANUFACTURER'S WARRANTY

The Manufacturer's Warranty remains with the vehicle, and is automatically transferable to a subsequent owner, subject to the following:

1. The vehicle must have a full and up to date service history available for scrutiny.
2. An [FCA BRAND] authorised dealer/service center must have maintained the vehicle in accordance with the applicable service schedule, at the stipulated service intervals and the required service certificates shall have been completed and stamped by a FCASA authorised dealer/service center.
3. The Platinum Care Plan – Standard Manufacturer's Warranty is automatically transferable if the vehicle is purchased or

sold privately, through an auction or otherwise.

4. The vehicle must be in a sound mechanical condition and have a valid roadworthy certificate and not have been designated for scrapping.
5. The vehicle must be free of body rust and/or corrosion.

PLATINUM CARE PLAN – STANDARD MANUFACTURER’S WARRANTY

TERMS OF THE PLATINUM CARE PLAN – STANDARD MANUFACTURER’S WARRANTY (3 YEARS / 100 000KM WHICH EVER COMES FIRST)

This Platinum Care Plan – Standard Manufacturer’s Warranty and the cover it provides are referred to as “the Cover”. The parties to the cover are FCASA and you, the customer (“you” or “your”). Your [FCA BRAND] vehicle will be referred to as “the vehicle”. Provided that you adhere to the terms and conditions set out herein, the vehicle will be serviced and maintained in accordance with the terms of the Cover for up to the period limit set out in the Schedule or up to an odometer reading of kilometer limit set out in the Schedule , whichever occurs first. Any service to be rendered under the Cover shall only be valid within the territory of the Republic of Republic of South Africa, Namibia and Botswana.

Paint and Rust Warranty:

Your vehicle’s body is covered for any factory related paint defects or rusting . Any paint or rusting concerns caused by stone chips, accident damage or alterations to the body are not covered under this standard warranty.

Abarth, Alfa Romeo, FIAT and FIAT Professional

Paint warranty – 3 years or 36 months / Perforation warranty – 5 years or 60 months

Chrysler, Jeep and Dodge

Paint warranty – 3 years or 36 months / Perforation warranty – 7 years or 84 months

Please ensure that paint work and rust inspections are done and recorded in this booklet by an approved FCA dealership every 12 months to ensure your vehicle’s body is maintained according to the paint and rust warranty parameters.

PLATINUM CARE PLAN INCLUSIONS

WHAT IS COVERED UNDER PLATINUM CARE PLAN – STANDARD MANUFACTURER’S WARRANTY

The repair and/or replacement of the following are covered under the Platinum Care Plan – Standard Manufacturer’s Warranty:

- Gearbox and Internal components
- Drive Shafts
- Propeller Shaft
- Transfer case and internal components
- Differential and internal components
- Cooling fan
- Radiator
- Water Temperature sensor
- Fuel Pump
- Pressure regulator
- Fuel Pressure sensor
- Tank and pipes
- Cylinder head
- Timing Belt
- Oil Pump
- Water Pump
- Turbo Charger assembly
- Injectors
- Variable valve timing system
- Injection Pump and Injectors (For Diesel Engines)

PLATINUM CARE PLAN INCLUSIONS

- Engine Block and components
- Steering Box
- Power Steering
- Power steering pump
- Steering rods
- Steering Column
- Electric Steering
- Air Conditioning system Assembly
- Aircon Compressor
- Aircon Housing and pipes
- Aircon Controls
- Suspension Arms
- Suspension Springs
- Anti Roll Bar
- Brake Pumps
- Brake calipers
- Brake Pipes
- ABS Unit
- Electrical Wiring
- Sensors
- Actuators
- Instrumentation
- Info-telematic system
- Rear window heater
- Electric window motor
- Seat movement actuators
- Sliding door actuator
- Sunroof Motor
- Electric Mirrors
- Parking sensor module
- Parking sensor
- Airbag
- Impact sensors (not due to accident)
- Passenger Presense sensor
- Pretensioners
- Shock Absorbers
- Remote Batteries
- Fuses
- Bulbs

PLATINUM CARE PLAN EXCLUSIONS

EXCLUSIONS FROM PLATINUM CARE PLAN – STANDARD MANUFACTURER’S WARRANTY

The following items **are excluded** from the Cover -

1. Non-Mopar additions to, modifications of or alterations to the vehicle of any kind or of what ever nature (This includes non standard tire size fittment, exhaust modifications and non-Mopar accessories). This includes any damage arising or resulting from such, or any other non-Mopar approved addition, alteration or modification.
2. The repair of any damage, as a result of an extended or prolonged period of storage.
3. Non-MOPAR accessories, modifications or other equipment which were not fitted to the vehicle when originally manufactured will not be maintained or repaired.
4. Maintenance or repair required as a result of your failure to comply with either the terms of the Cover or with your obligations, or as a result of negligence, for example engine damage due to insufficient level of water, oil, engine lubricant or failure to stop operating the vehicle when warning signs and lights are on, missing or over-running prescribed service intervals.
5. Damages arising due to no-servicing of the vehicle as per the Manufacturers’ recommended service schedule.
6. Damaged glass of any nature, including windscreens and windows, will not be repaired or replaced.
7. The replacement or repair of paint work.
8. Trimming, seat covers, carpets and body panels.
9. Any of the steps or measures to be carried out in order to prepare the vehicle for extended or prolonged periods of storage, non-use or transport, as contained in the Owner’s Manual.

PLATINUM CARE PLAN EXCLUSIONS

10. Daily or other regular checks, as specified in the Owner's Manual, required to maintain the motor vehicle, such as inspecting and checking the coolant levels, tyre pressure, lubricant levels and anti-freeze additives including implementation of such additional service and maintenance requirements for vehicles operating under severe weather or climate conditions.
11. Any damage, irrespective of the nature thereof, which resulted from any of the following events or other occurrences:
 - a. Damage to the vehicle as a result of negligence or being involved in an accident or collision;
 - b. Any damage to the vehicle of whatever nature or cause, including intentional and/or accidental damage due to the anticorrosion and antifreeze agent concentration in the coolant not being maintained. The coolant needs to be replaced after three years;
 - c. Damage as a result of rust corrosion;
 - d. Damage arising from the use of lubricants, oils and other additives not approved by FCASA, or contaminated fuel;
 - e. Damage to the vehicle, as a result of civil commotion, riots and/or labour and/or political disturbances and unrest, hail, flood, lightning, fire or other acts of God;
 - f. Replacement or repair of damaged tyres whether the damage is a result of wear and tear or otherwise; damage arising from work of whatsoever nature performed on the vehicle by a person or persons other than an accredited [FCA BRAND] dealer/service center;

PLATINUM CARE PLAN EXCLUSIONS

- g. Damage arising from the vehicle being neglected, misused, abused or improperly treated or from the vehicle being used in racing, rally or other competitive events;
- h. Damage that resulted from your failure to comply with the provisions of the Cover.
- i. Damage as a result of a component failure that is deemed to be a manufacturing defect (not normal wear and tear);
- j. consequential damage caused by the failure of a component;
- k. Damage suffered from driving through water;
- l. Full Maintenance (scheduled maintenance and unrestricted wear items).

All costs for items excluded from the Cover, including relevant parts and lubricants do not form part of the Cover and are for your account.

CUSTOMER'S UNDERTAKINGS AND OBLIGATIONS

It is your responsibility to make the vehicle available to an authorised [FCA BRAND] dealer/service center within 1,500km of the relevant service interval as specified in the service booklet of the your vehicle or at within such other mileage range as may be authorised by FCASA in order that the necessary maintenance work be performed.

The vehicle shall be made available to the authorised dealer/service center by prior appointment and during its normal business hours. The Repair Order shall be signed by you prior to the maintenance work being performed. You are required to sign the invoice reflecting the maintenance work performed when collecting the vehicle to confirm you are satisfied with the maintenance work performed.

PLEASE NOTE: FCASA will not be liable for any costs whatsoever that may arise from your neglect, failure or refusal to make the vehicle available in terms of the Cover. Should any defects or failure in the vehicle arise, occur or become apparent, you

must take such reasonable action as is necessary to avoid or minimise damage to the vehicle. The [FCA BRAND] authorized dealer/service center may obtain and install in, or fit or onto the vehicle any genuine [FCA BRAND] replacement parts the said authorised dealer/service center deems necessary for the proper and safe functioning of the vehicle, provided that the replacement parts are suitable for the vehicle.

It is crucial that the distances travelled by the vehicle are accurately recorded for purpose of the Cover. Thus, you must:

1. provide proof of such distance travelled should you be required to do so by FCASA or an authorised [FCA BRAND] dealer/service center.
2. in the event of the odometer (the unit that measures the distance travelled) failing to operate or becoming damaged, immediately arrange for the necessary repair work at an authorised [FCA BRAND] dealer/service centre;

CUSTOMER'S UNDERTAKINGS AND OBLIGATIONS

3. should the odometer fail to operate or should it be otherwise defective, the estimated kilometers travelled by the vehicle may be calculated and determined through reference to the actual kilometers travelled during a period when the vehicle's odometer was operative and/or any information stored in the vehicle's systems. FCASA's determination shall be final;
4. FCASA or an authorised [FCA BRAND] dealer/service center is entitled to inspect and verify the operation and reading of the odometer of the vehicle at any given time;
5. the odometer may not be interfered or tampered with in any way whatsoever; and
6. should you wish to store the vehicle for an extended period, adherence to the requirements of the Owner's Manual for extended storage must be complied with.

EMERGENCY WORK

When work on the vehicle is necessary as a matter of urgency under circumstances that render or make it impossible for you to make the vehicle available to an authorised [FCA BRAND] dealer/service center, you may present the vehicle to another workshop to perform emergency work subject to FCASA's prior authorisation of such emergency work. Should it not be reasonably possible to obtain the required consent from FCASA; you may present the vehicle to such other workshop only in order to have such other workshop carry out such work as may be reasonably required to have the vehicle in safe running order. In the event of such work having been carried out, you shall, as soon as is reasonably possible, advise FCASA of the work performed by the other workshop and to the extent possible provide FCASA with documentation reflecting the work carried out on the vehicle. In either of the two aforementioned events you are responsible for the account of the other workshop. You will be reimbursed by FCASA upon receipt of the account, provided that the account has been

duly settled and that work performed and parts replaced have been properly specified thereon and do not exceed work reasonably necessary to restore the vehicle to a safe running condition, in FCASA's sole opinion. The reimbursement shall be calculated at the cost of conducting such work at an authorised [FCA BRAND] dealer/service center or be the value of the account, whichever of the two is the lesser amount. Expenditures will only be reimbursed if you submit a valid tax invoice to FCASA.

ACCIDENTAL OR OTHER DAMAGE

Wherever reasonable and possible, all damage to the vehicle of whatever kind, whether, mechanical, electrical, electronic or body related, as a result of a collision, accident or other loss shall only be repaired by an authorised [FCA BRAND] dealer/service center or auto body repair center. In the event of it not being reasonably possible to have such repair work carried out by an authorised [FCA BRAND] dealer/service center or auto body repair center, you must notify FCASA, in writing, of the nature and extent of the damage or loss and the intended repair. FCASA is entitled to suspend the Cover and its obligations hereunder, pending receipt of a written report wherein an authorised [FCA BRAND] dealer/service center or auto body repair center confirms that the repair work is of an acceptable standard and that the vehicle has been repaired to such standard.

The vehicle shall, at any time, at the discretion of FCASA, be inspected before any repairs are carried out.

Where incorrect or improper maintenance or repair work performed by a workshop other than an authorised [FCA BRAND] dealer/service center or auto body repair center necessitates any remedial work, the costs of such remedial work shall be for your account at the usual rate charged for such work by an authorised [FCA BRAND] dealer/service center or auto body repair center.

Should you, prior to the termination or expiration of the Cover, dispose of the vehicle or cease to be the owner, lessee or purchaser thereof or should the vehicle be damaged beyond repair or destroyed before such termination or expiration, you must, notify FCASA immediately in writing of such a fact. The Cover shall, with effect from the date of such an event or occurrence be deemed to have been cancelled, subject to what is stated above regarding the transferability of the Cover.

ACCIDENTAL OR OTHER DAMAGE

The obligations of FCASA in terms of the Cover shall end on the date when the Cover is deemed to be cancelled and you are not entitled to any refund. Failure by you to comply with your obligations, as set out in the Cover, shall entitle FCASA to cancel the Cover by written notice. In such an event you shall not be entitled a refund for any reason whatsoever.

OWNER'S RESPONSIBILITY

At least weekly and before commencing any journey of considerable length, it is important to check:

- Engine oil level (Vehicle to be level and engine cold).
- Coolant level (engine cold).
- Brake and clutch fluid levels as applicable. Should brake fluid topping up be needed take the vehicle to an authorised [FCA BRAND] dealer/service center and have the cause of loss (e.g. leakage or brake pads/lining wear) traced and rectified.
- Windscreen washer reservoir(s) (water level and detergent concentrate).
- Operation and condition of wiper blades.
- Tyre pressures (when cold and relative to load and speed operating conditions).
- Lubricate throttle control linkage (especially after the engine has been cleaned), check condition of linkage and cables as well as correct operation.
- Safety items, e.g., hooter and all lights and director indicator operation.

ACCIDENTAL OR OTHER DAMAGE

DEALER RESPONSIBILITY

At FCASA, we require that our Dealers, who are the important link between you and FCASA, to accept certain responsibilities, namely:

1. To ensure that you have a full and clear understanding of the Terms of the Platinum Care Plan – Standard Manufacturer's Warranty when you purchase your vehicle. They should also introduce you to their Service Department, who are required to explain to you what services are required to be performed on your vehicle as further terms of the Platinum Care Plan – Standard Manufacturer's Warranty.
2. To ensure that your vehicle is delivered in perfect condition.
3. To ensure that only [FCA BRAND] genuine replacement parts are used in the servicing and repair of your vehicle, and that these tasks are carried out by competent trained

technicians using special tools and equipment specific to your vehicle.

By using only genuine replacement parts, you will also ensure that your vehicle's resale value is not jeopardised and you will experience the full advantage of value for money motoring offered by our product.

SERVICE AND MAINTENANCE CERTIFICATION

SERVICE / MAINTENANCE INFORMATION SECTION

The following pages contain information regarding the service/maintenance requirements for your vehicle.

SERVICE AND MAINTENANCE CERTIFICATION

Your [FCA BRAND] dealer/service center will stamp and certify in this booklet all maintenance and services on presentation of the vehicle for the prescribed services and maintenance. These entries are most important to ensure validity of the Platinum Care Plan – Standard Manufacturer’s Warranty and maximise the vehicle’s re-sale value and trouble free motoring experience for you as owner. Your [FCA BRAND] dealer/service center will readily furnish further information or answer any questions concerning the servicing requirements of your vehicle.

By signing this document I hereby confirm that the terms of this document have been explained to me by the dealer and I have understood the terms and have agreed to be bound thereby.

Customer Signature

Date

Witness

Date

SERVICE TERMS AND CONDITIONS

TERMS AND CONDITIONS (to be read together with the Schedule to which these terms and conditions are attached)

BENEFITS OF PROPER VEHICLE MAINTENANCE

The philosophy behind vehicle servicing and regular maintenance is one of prevention rather than cure.

At each and every service your [FCA BRAND] dealer/service center services your vehicle according to a strict service schedule, using trained technicians and the latest most up-to-date technology and equipment.

It therefore stands to reason that a well maintained vehicle should last longer and most important of all, improves the resale value thereof.

PREMIUM CARE PLAN / EASY CARE SERVICE PLAN

FCA SOUTH AFRICA PROPRIETARY LIMITED PREMIUM CARE PLAN – STANDARD MAINTENANCE PLAN / EASY CARE SERVICE PLAN INFORMATION:

FCA South Africa Proprietary Limited (“FCASA”) is committed to proper care and maintenance of your [FCA BRAND] through a network of strategically located [FCA BRAND] dealers/service centers with trained technicians, fully equipped workshops with ultra-modern repair and service facilities. Please note that if the 3 years or 100 000km Premium Care Plan – Standard Maintenance or 3 years 100 000km Easy Care Service Plan option is applicable to your Selected Model then your vehicle is underwritten by a standard 3 years or 100 000km Premium Care Plan– Standard Maintenance Plan /Easy care service plan, which takes effect from the date of first registration of your vehicle and is automatically transferable to any new owner until expiry thereof. Please note that if the 6 years or 100 000km Premium Care Plan – Standard Maintenance Plan option is applicable to your Selected Model then your vehicle

is underwritten by a standard 6 years or 100 000km Premium Care Plan – Standard Maintenance Plan. This Premium Care Plan – Standard Maintenance Plan / Easy care service plan is in addition to any other warranty, extended warranty, service plan, extended service plan or extended maintenance plan which may be applicable to your vehicle.

Your Premium Care Plan – Standard Maintenance Plan / Easy care service plan will apply until termination thereof on expiry of the time period limit set out in the Schedule or on reaching the kilometer limit set out in the Schedule, whichever event occurs first. Please note that the kilometer limit is measured from date of first registration of the vehicle. You may extend this Plan by purchasing the Premium Care Plan – Extended Maintenance Plan / Easy care service plan, provided such purchase takes place (i) no later than 90 days after expiry of the time period referred to in the Schedule or (ii) BEFORE you reach the kilometer limit referred to in the Schedule.

PREMIUM CARE PLAN / EASY CARE SERVICE PLAN

Our network of [FCA BRAND] authorised dealers/service centers undertakes to service and repair your vehicle in accordance with the manufacturer's guidelines and specifications, using only genuine manufacturer's parts and guaranteeing them for the duration of your Premium Care Plan – Standard Maintenance Plan / Easy care service plan.

Customer satisfaction is so important to us that you will be contacted from time to time to take part in our customer satisfaction survey so that we can continually improve our service offering for your added benefit.

Please study the Owner's Manual. Apart from general information, it contains valuable directives on running in, operating and maintenance procedures, not to mention advice on how to get the most out of your vehicle.

Please also note the inclusions and exclusions that are contained in this document and should there be anything you are not sure about, do not hesitate to discuss it with your dealer for further clarity.

Whilst every effort has been made to ensure the accuracy of the information contained herein at the time of going to print, we do not accept liability for any inaccuracies, omissions or changes that occur, after this date, unless otherwise governed by statute. We reserve the right to limit or amend the Premium Care Plan – Standard Maintenance Plan / Easy care service plan in accordance with any changes in legislation rendering performance with the terms of the Premium Care Plan – Standard Maintenance Plan impossible or unlawful.

PREMIUM CARE PLAN / EASY CARE SERVICE PLAN

GENERAL INFORMATION

It is your responsibility to properly maintain and operate your new vehicle and you should take care to follow the instructions contained in the General and Scheduled Maintenance Service guidelines in your Owner's Manual. Regular, scheduled maintenance is essential to trouble-free operation. Should there be a dispute between you and your dealer/service center concerning the maintenance of your vehicle, FCASA will require you to provide proof that your vehicle was properly maintained.

For your convenience, FCASA has prepared a Maintenance Logbook section which accompanies these terms and conditions. You should use this section to keep track of scheduled maintenance, either by routinely having the repairs entered in your Maintenance Logbook, or by keeping receipts or other documentation of work you have had done on your vehicle in your Maintenance Logbook.

WHERE TO GO FOR MAINTENANCE / SERVICE

FCASA recommends that you return to the dealer from whom you bought your vehicle for all maintenance service both during and after the warranty periods. Although you can get warranty service from any FCASA dealer who sells your particular make of vehicle, returning to your selling dealer will help ensure that all your service needs are met and that you're completely satisfied.

Authorised Repairer's technicians are specifically trained to proficiently perform maintenance and repair procedures on your FCASA vehicle.

Authorised Repairers will help ensure that all your service needs are met and that you are completely satisfied. FCASA strongly recommends you use genuine FCASA parts to maintain your vehicle.

It is important to remember that in order to maintain the validity of your Premium Care Plan – Standard Maintenance Plan / Easy care service plan , you should only use the services of an authorised [FCA BRAND] dealer/service center. FCASA will notify you if there is any change to this position.

As we value your custom, FCASA takes much pride and pleasure in providing you with the best customer support possible. Should the need arise that additional information is required on our Company or on Aftersales information, the following is provided as a guideline for quick resolution -

1. in all matters relative to your motoring needs, the Dealer Principal of your [FCA BRAND] authorised dealer/service center is fully responsible and equipped to ensure Total Customer Satisfaction. Therefore, should you have any difficulty with Parts or Service, please arrange to discuss it with the Dealer Principal of the dealership. The Dealer Principal has the full support and resources of FCASA.

2. in the unlikely event the Dealer Principal is unable to resolve your inquiry to your satisfaction, feel free to contact the FCASA Customer Response Centre during office hours on the following helpline number: **0800 247 975** or visit to our website on: **www.fiat.co.za** or **www.abarth.co.za** or **www.jeep.co.za** or **www.alfaromeo.co.za**

OWNER'S OBLIGATIONS

RULES FOR TRANSFERABILITY OF MAINTENANCE PLAN

The Maintenance Plan / Service plan remains with the vehicle, and is automatically transferable to a subsequent owner, subject to the following:

1. The vehicle must have a full and up to date service history available for scrutiny.
2. An [FCA BRAND] authorised dealer/service center must have maintained the vehicle in accordance with the applicable service schedule, at the stipulated service intervals and the required service certificates shall have been completed and stamped by a FCASA authorised dealer/service center.
3. The Premium Care Plan – Standard Maintenance Plan / Easy care service plan is automatically transferable if the vehicle is purchased or sold privately, through an auction or otherwise.
4. The vehicle must be in a sound mechanical condition and have a valid roadworthy certificate and not have been designated for scrapping.
5. The vehicle must be free of body rust and or corrosion.

PREMIUM CARE PLAN INCLUSIONS

PREMIUM CARE PLAN – STANDARD MAINTENANCE PLAN

TERMS OF THE PREMIUM CARE PLAN – STANDARD MAINTENANCE PLAN

This Premium Care Plan – Standard Maintenance Plan and the cover it provides are referred to as “the Cover”. The parties to the cover are FCASA and you, the customer (“you” or “your”). Your [FCA BRAND] vehicle will be referred to as “the vehicle”. Provided that you adhere to the terms and conditions set out herein, the vehicle will be serviced and maintained in accordance with the terms of the Cover for up to the period limit set out in the Schedule or up to an odometer reading of the kilometer limit set out in the Schedule, whichever occurs first. Any service to be rendered under the Cover is valid within the territory of the Republic of South Africa, Namibia and Botswana.

WHAT IS COVERED UNDER THE PREMIUM CARE PLAN – STANDARD MAINTENANCE PLAN

a. All items as per FCASA’s scheduled service sheet.

The following constitute **maintenance items**:

- Wiper blade R/S
- Wiper blade L/S
- Wiper blade rear
- Front brake pads
- Front brake disc
- Skim front brake disc
- Rear brake pads / shoes
- Rear brake disc/drums
- Skim rear brake disc

PREMIUM CARE PLAN INCLUSIONS

- Wheel alignment & tyre balancing once per year for the duration of the plan
 - Timing Chain / belt
 - Timing Chain tensioner
 - Batteries - Starter
 - Fluids
 - Clutch Kit (**Wear and tear only, not driver abuse**)
- b) What constitutes wear and tear, or what does not is defined as follows:

Fair wear and tear relates to an anticipated natural wearing, scuffing, abrasion, friction or exposure to a natural non-corrosive environment. This is relative to the design and intended market application for the vehicle in question. Any change in the quality or condition of paint, trim, component or part through intended normal

use or service is classified as wear and tear. The taking of reasonable protective and preventative measures such as doing prescribed servicing and maintenance, parking in a covered garage, regular washing and polishing of the vehicles exterior, limiting exposure to dirt or hazardous road surfaces, or not subjecting the vehicle to excessive loads, engine / road speeds, clutch riding, gear changes, braking, driving beyond the intended design limits of the vehicle, etc., are pre-conditional to preventing any failure or damage as a result of wear and tear.

Unless otherwise prohibited by statutes, specifically excluded is any form of damage to paint or surface as a result of any natural phenomenon such as hail, industrial fall-out, stone chips, dents, scratches, or paint damage from an external source. FCASA is not liable for any cost of servicing and routine maintenance, replacement of consumable parts, friction materials, glass, tyres or any component that may be subjected to normal wear and tear.

PREMIUM CARE PLAN INCLUSIONS

- c) Brake fluid, engine oil, transmission oil, other lubricants and service products required to carry out the maintenance and service will be supplied.
- d) The replacement of other parts required in the process of executing the said service and maintenance tasks, subject to the exclusions referred to hereunder, is included.
- e) Any additional oil change service required by you that is over and above the prescribed intervals will be for your account and wheel balancing and wheel alignment will be restricted to once a year.

PREMIUM CARE PLAN EXCLUSIONS

EXCLUSIONS FROM THE PREMIUM CARE PLAN – STANDARD MAINTENANCE PLAN

The following items **are excluded** from the Cover -

1. Non-MOPAR additions to, modifications of, or alterations to the vehicle of any kind or of whatever nature, including any damage arising or resulting from such, or any other, addition, alteration or modification.
2. The repair of any damage, as a result of an extended or prolonged period of storage.
3. Non-MOPAR accessories, modifications or other equipment which were not fitted to the vehicle when originally manufactured will not be maintained or repaired.
4. Maintenance or repair required as a result of your failure to comply with either the terms of the Cover or with your obligations, or as a result of negligence, for example engine damage due to insufficient level of water, oil, engine lubricant or failure to stop operating the vehicle when warning signs and lights are on, missing or over-running prescribed service intervals.
5. As of June 2019, ceramic brake pads and discs are excluded from the maintenance plan.
6. Remote batteries.
7. Bulbs
8. Damages arising due to no-servicing of the vehicle as per the Manufacturers' recommended service schedule.
9. Damaged glass of any nature, including windscreens and windows, will not be repaired or replaced.
10. The replacement or repair of paint work.
11. Trimming, seat covers, carpets and body panels.
12. Any of the steps or measures to be carried out in order to

PREMIUM CARE PLAN EXCLUSIONS

prepare the vehicle for extended or prolonged periods of storage, non-use or transport, as contained in the Owner's Manual.

13. Daily or other regular checks, as specified in the Owner's Manual, required to maintain the motor vehicle, such as inspecting and checking the coolant levels, tyre pressure, lubricant levels and anti-freeze additives including implementation of such additional service and maintenance requirements for vehicles operating under severe weather or climate conditions.
14. Any damage, irrespective of the nature thereof, which resulted from any of the following events or other occurrences:
 - a. Damage to the vehicle as a result of negligence or being involved in an accident or collision;
 - b. Any damage to the vehicle of whatever nature

or cause, including intentional and/or accidental damage due to the anticorrosion and antifreeze agent concentration in the coolant not being maintained. The coolant needs to be replaced after three years;

- c. Damage as a result of rust corrosion;
- d. Damage arising from the use of lubricants, oils and other additives not approved by FCASA, or contaminated fuel;
- e. Damage to the vehicle, as a result of civil commotion, riots and/or labour and/or political disturbances and unrest, hail, flood, lightning, fire or other acts of God;
- f. Replacement or repair of damaged tyres whether the damage is a result of wear and tear or otherwise; damage arising from work of whatsoever nature performed on the vehicle by a person or persons

PREMIUM CARE PLAN EXCLUSIONS

- other than an accredited [FCA BRAND] dealer/service center;
- g. Damage arising from the vehicle being neglected, misused, abused or improperly treated or from the vehicle being used in racing, rally or other competitive events;
- h. Damage that resulted from your failure to comply with the provisions of the Cover.
- i. Damage as a result of a component failure that is deemed to be a manufacturing defect (not normal wear and tear);
- j. consequential damage caused by the failure of a component;
- k. Damage suffered from driving through water; and

- l. Mechanical defect that is non-scheduled maintenance.
- m. All items included under warranty are excluded under the Premium Care Plan – Standard Maintenance Plan.
- n. Electrical defects that is non-scheduled maintenance.
- o. Carbon Fibre brakes. (discs and pads).

All costs for items excluded from the Cover, including relevant parts and lubricants do not form part of the Cover and are for your account.

EASY CARE PLAN – STANDARD SERVICE PLAN

TERMS OF THE EASY CARE PLAN – STANDARD SERVICE PLAN

This Easy Care Plan – Standard Service Plan and the cover it provides are referred to as “the Cover”. The parties to the cover are FCASA and you, the customer (“you” or “your”). Your [FCA BRAND] vehicle will be referred to as “the vehicle”. Provided that you adhere to the terms and conditions set out herein, the vehicle will be serviced and maintained in accordance with the terms of the Cover for up to the period limit set out in the Schedule or up to an odometer reading of the kilometer limit set out in the Schedule, whichever occurs first. Any service to be rendered under the Cover is valid within the territory of the Republic of South Africa, Namibia and Botswana.

EASY CARE PLAN INCLUSIONS

WHAT IS COVERED UNDER THE EASY CARE PLAN – STANDARD SERVICE PLAN

1. All scheduled service items. These are items which the manufacturer of the vehicle recommends are required to be serviced or replaced as part of the routine maintenance of the vehicle based on normal operation of the vehicle and based on a time and/or kilometer service schedule.
2. The number of services you are entitled to is dependent on the scheduled service interval described in the Owner Handbook applicable to your vehicle. For Example, if service intervals are every 15 000km, you will be entitled to a maximum of 6 services (one every 15 000km) or 3 annual services. Any additional services during the period of the Cover will not fall within the Cover unless caused by a manufacturing defect.
3. Requests for scheduled services once the Cover has expired will only be considered if the current mileage does not exceed 10% of kilometer limit set out in the Schedule and within 2 months of the Cover period expiration date.

EASY CARE PLAN EXCLUSIONS

EXCLUSIONS FROM THE EASY CARE PLAN – STANDARD SERVICE PLAN

The following items are excluded from the Cover -

12. Non-MOPAR additions to, modifications of, or alterations to the vehicle of any kind or of whatever nature, including any damage arising or resulting from such, or any other, addition, alteration or modification.
13. The repair of any damage, as a result of an extended or prolonged period of storage.
14. Non-MOPAR accessories, modifications or other equipment which were not fitted to the vehicle when originally manufactured will not be maintained or repaired.
15. Maintenance or repair required as a result of your failure to comply with either the terms of the Cover or with your obligations, or as a result of negligence, for example engine damage due to insufficient level of water, oil, engine lubricant or failure to stop operating the vehicle when warning signs and lights are on, missing or over-running prescribed service intervals.
16. Damages arising due to no-servicing of the vehicle as per the Manufacturers' recommended service schedule.
17. Damaged glass of any nature, including windscreens and windows, will not be repaired or replaced.
18. The replacement or repair of paint work.
19. Trimming, seat covers, carpets and body panels.
20. Any of the steps or measures to be carried out in order to prepare the vehicle for extended or prolonged periods of storage, non-use or transport, as contained in the Owner's Manual.

EASY CARE PLAN EXCLUSIONS

21. Daily or other regular checks, as specified in the Owner's Manual, required to maintain the motor vehicle, such as inspecting and checking the coolant levels, tyre pressure, lubricant levels and anti-freeze additives including implementation of such additional service and maintenance requirements for vehicles operating under severe weather or climate conditions.
22. Any damage, irrespective of the nature thereof, which resulted from any of the following events or other occurrences:
 - a. Damage to the vehicle as a result of negligence or being involved in an accident or collision;
 - b. Any damage to the vehicle of whatever nature or cause, including intentional and/or accidental damage due to the anticorrosion and antifreeze agent concentration in the coolant not being maintained. The coolant needs to be replaced after three years;
 - c. Damage as a result of rust corrosion;
 - d. Damage arising from the use of lubricants, oils and other additives not approved by FCASA, or contaminated fuel;
 - e. Damage to the vehicle, as a result of civil commotion, riots and/or labour and/or political disturbances and unrest, hail, flood, lightning, fire or other acts of God;
 - f. Replacement or repair of damaged tyres whether the damage is a result of wear and tear or otherwise; damage arising from work of whatsoever nature performed on the vehicle by a person or persons other than an accredited FCA BRAND dealer/service center;
 - g. Damage arising from the vehicle being neglected, misused, abused or improperly treated or from

EASY CARE PLAN EXCLUSIONS

the vehicle being used in racing, rally or other competitive events;

- h. Damage that resulted from your failure to comply with the provisions of the Cover.
- i. Damage as a result of a component failure that is deemed to be a manufacturing defect (not normal wear and tear);
- j. consequential damage caused by the failure of a component;
- k. Damage suffered from driving through water; and
- l. Wear and tear and maintenance items.

All costs for items excluded from the Cover, including relevant parts and lubricants do not form part of the Cover and are for your account.

CUSTOMER'S UNDERTAKINGS AND OBLIGATIONS

CUSTOMER'S UNDERTAKINGS AND OBLIGATIONS

It is your responsibility to make the vehicle available to an authorised [FCA BRAND] dealer/service center within 1,500km of the relevant service interval as specified in the service booklet of your vehicle or within such other mileage range as may be authorised by FCASA in order that the necessary maintenance work be performed.

The vehicle shall be made available to the authorised dealer/service center by prior appointment and during its normal business hours. The Repair Order shall be signed by you prior to the maintenance work being performed. You are required to sign the invoice reflecting the maintenance work performed, when collecting the vehicle to confirm you are satisfied with the, maintenance work performed.

PLEASE NOTE: FCASA will not be liable for any costs whatsoever that arise from your neglect, failure or refusal to make the vehicle available in terms of the Cover. Should any defects

or failure in the vehicle arise, occur or become apparent, you must take such reasonable action as is necessary to avoid or minimise damage to the vehicle. The [FCA BRAND] authorised dealer/service center may obtain and install in, or fit or onto the vehicle any genuine [FCA BRAND] replacement parts the said authorised dealer/service center deems necessary for the proper and safe functioning of the vehicle, provided that the replacement parts are suitable for the vehicle.

It is crucial that the distances travelled by the vehicle are accurately recorded for purpose of the Cover. Thus, you must:

- provide proof of such distance travelled should you be required to do so by FCASA or an [FCA BRAND] authorised dealer.
- in the event of the odometer (the unit that measures the distance travelled) failing to operate or becoming damaged, immediately arrange for the necessary repair work at an [FCA BRAND] authorised dealer;

CUSTOMER'S UNDERTAKINGS AND OBLIGATIONS

- should the odometer fail to operate or should it be otherwise defective, the estimated kilometers travelled by the vehicle may be calculated and determined through reference to the actual kilometers travelled during a period when the vehicle's odometer was operative and/or any information stored in the vehicle's systems. FCASA's determination shall be final;
- FCASA or an authorised [FCA BRAND] dealer/service center is entitled to inspect and verify the operation and reading of the odometer of the vehicle at any given time;
- the odometer may not be interfered or tampered with in any way whatsoever; and
- should you wish to store the vehicle for an extended period, adherence to the requirements of the Owner's Manual for extended storage must be complied with.

EMERGENCY WORK

EMERGENCY WORK

When work on the vehicle is necessary as a matter of urgency under circumstances that render or make it impossible for you to make the vehicle available to an authorised [FCA BRAND] dealer/service center, you may present the vehicle to another workshop to perform emergency work subject to FCASA's prior authorization of such emergency work. Should it not be reasonably possible to obtain the required consent from FCASA; you may present the vehicle to such other workshop only in order to have such other workshop carry out such work as may be reasonably required to have the vehicle in safe running order. In the event of such work having been carried out, you shall, as soon as is reasonably possible, advise FCASA of the work performed by the other workshop and to the extent possible provide FCASA with documentation reflecting the work carried out on the vehicle. In either of the two aforementioned events you are responsible for the account of the other workshop. You will be reimbursed by FCASA upon

receipt of the account, provided that the account has been duly settled and that work performed and parts replaced have been properly specified thereon and do not exceed work reasonably necessary to restore the vehicle to a safe running order condition, in FCASA's sole opinion. The reimbursement shall be calculated at the cost of conducting such work at an authorised [FCA BRAND] dealer/service center or be the value of the account, whichever of the two is the lesser amount. Expenditures will only be reimbursed if you submit a valid tax invoice to FCASA.

ACCIDENTAL OR OTHER DAMAGE

ACCIDENTAL OR OTHER DAMAGE

Wherever reasonable and possible, all damage to the vehicle of whatever kind, whether, mechanical, electrical, electronic or body related, as a result of a collision, accident or other loss shall only be repaired by an authorised [FCA BRAND] dealer, service center or auto body repair center. In the event of it not being reasonably possible to have such repair work carried out by an authorised [FCA BRAND] dealer, service center or auto body repair center, you must notify FCASA, in writing, of the nature and extent of the damage or loss and the intended repair. FCASA is entitled to suspend the Cover and its obligations hereunder, pending receipt of a written report wherein an authorised [FCA BRAND] dealer, service center or auto body repair center confirms that the repair work is of an acceptable standard and that the vehicle has been repaired to such standard.

The vehicle shall, at any time, at the discretion of FCASA; be inspected before any repairs are carried out.

Where incorrect or improper maintenance or repair work performed by a workshop other than an authorised [FCA BRAND] dealer, service center or auto body repair center necessitates any remedial work, the costs of such remedial work shall be for your account at the usual rate charged for such work by an authorised [FCA BRAND] dealer, service center or auto body repair center.

Should you, prior to the termination or expiration of the Cover, dispose of the vehicle or cease to be the owner, lessee or purchaser thereof or should the vehicle be damaged beyond repair or destroyed before such termination or expiration, you must notify FCASA immediately in writing of such a fact. The Cover shall, with effect from the date of such an event or occurrence be deemed to have been cancelled, subject to what is stated above regarding the transferability of the Cover.

ACCIDENTAL OR OTHER DAMAGE

The obligations of FCASA in terms of the Cover shall end on the date when the Cover is deemed to be cancelled and you are not entitled to any refund. Failure by you to comply with your obligations, as set out in the Cover, shall entitle FCASA to cancel the Cover by written notice to you. In such an event you shall not be entitled a refund for any reason whatsoever.

OWNER'S RESPONSIBILITY

At least weekly and before commencing any journey of considerable length, it is important to check:

- Engine oil level (Vehicle to be level and engine cold).
- Coolant level (engine cold).
- Brake and clutch fluid levels as applicable. Should brake fluid topping up be needed take the vehicle to an authorised [FCA BRAND] dealer/service center and have the cause of loss (e.g. leakage or brake pads/lining wear) traced and rectified.
- Windscreen washer reservoir(s) (water level and detergent concentrate).
- Operation and condition of wiper blades.
- Tyre pressures (when cold and relative to load and speed operating conditions).

- Lubricate throttle control linkage (especially after the engine has been cleaned), check condition of linkage and cables as well as correct operation.
- Safety items e.g. seatbelts, hooter and all lights and director indicator operation.

Besides any maintenance work listed in the maintenance schedule, we recommend that you check the following items regularly:

- Battery electrolyte level – only replenish with distilled water.
- Test function and check wiper blades.
- Safety items – lights, etc. – functionality of all the lights, etc.

DEALER RESPONSIBILITY

DEALER RESPONSIBILITY

At FCASA, we require that our Dealers, who are the important link between you and FCASA, to accept certain responsibilities, namely:

1. To ensure that you have a full and clear understanding of the Terms of the Premium Care Plan – Standard Maintenance Plan / Easy care service plan when you take delivery of your new vehicle. They should also introduce you to their Service Department, who are required to explain to you what services are required to be performed on your vehicle as further terms of the Premium Care Plan – Standard Maintenance Plan / Easy care service plan.
2. To ensure that your vehicle is delivered in perfect condition.

3. To ensure that only [FCA BRAND] genuine replacement parts are used in the servicing and repair of your vehicle, and that these tasks are carried out by competent trained technicians using special tools and equipment specific to your vehicle.

By using only genuine replacement parts, you will also ensure that your vehicle's resale value is not jeopardized and you will experience the full advantage of value for money motoring offered by our product.

SERVICE AND MAINTENANCE CERTIFICATION

SERVICE AND MAINTENANCE CERTIFICATION

Your FCA BRAND dealer/service center will stamp and certify in this booklet all maintenance and services on presentation of the vehicle for the prescribed services and maintenance. These entries are most important to ensure validity of the Premium Care Plan – Standard Maintenance Plan / Easy care service plan and vehicle's warranty and maximise the vehicle's re-sale value and trouble free motoring experience for you as owner. Your [FCA BRAND] dealer/service center will readily furnish further information or answer any questions concerning the servicing requirements of your vehicle.

By signing this document I hereby confirm that the terms of this document have been explained to me by the dealer and I have understood the terms and have agreed to be bound thereby.

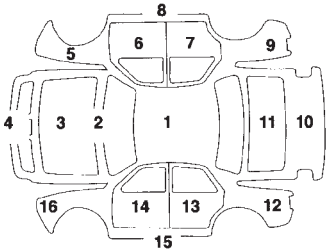
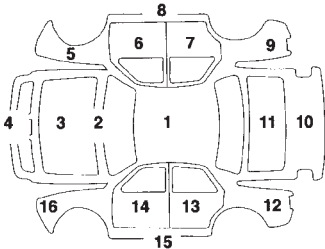
Customer Signature

Date

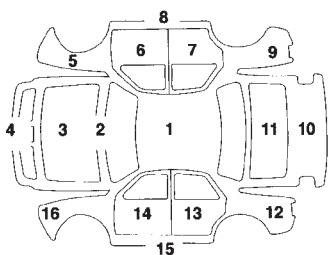
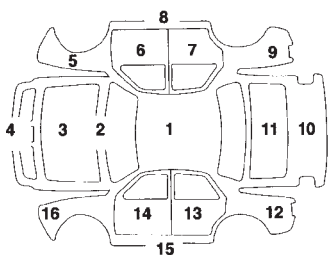
Witness

Date

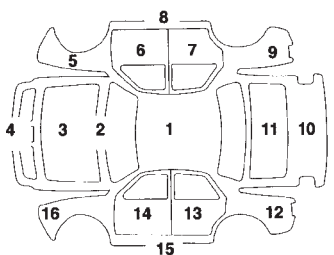
SERVICE RECORD

Odometer	DEALER STAMP	Odometer	DEALER STAMP
Date		Date	
Job card no.			
Dealer signature			Dealer signature

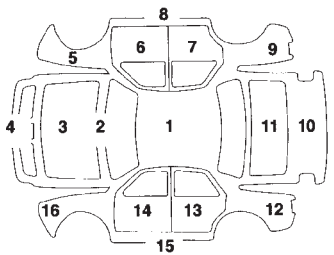
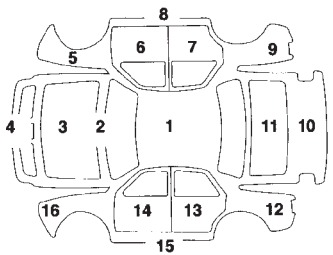
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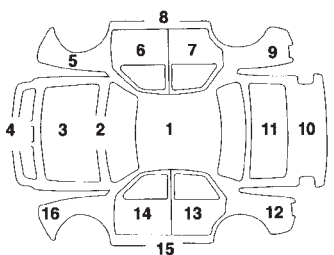
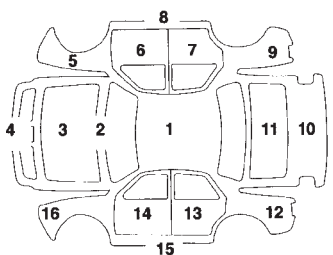
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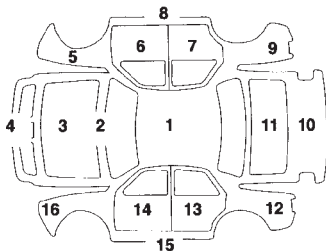
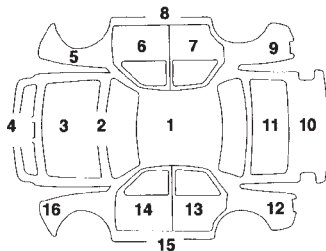
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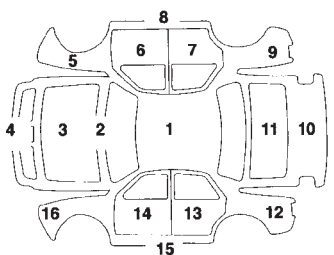
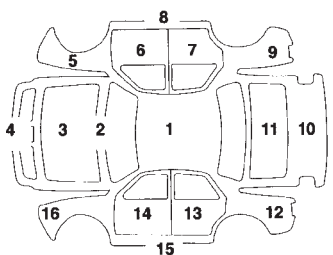
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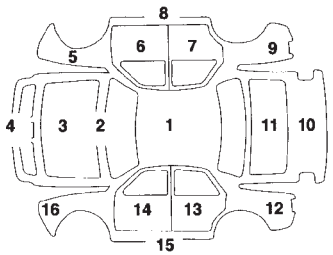
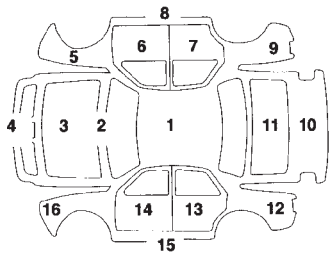
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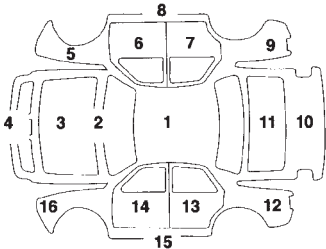
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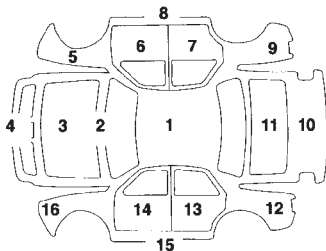
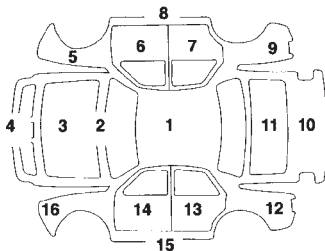
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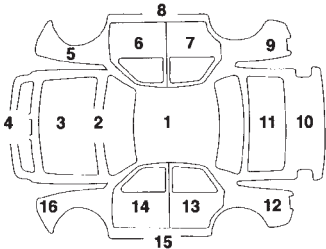
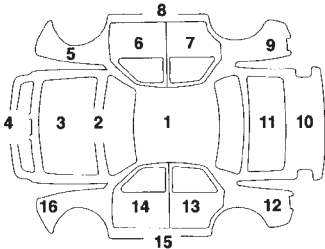
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SERVICE RECORD

Odometer	DEALER STAMP	Odometer	DEALER STAMP
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Dealer signature		Dealer signature	

SERVICE INTERVAL INFORMATION

Model	Petrol / Diesel	Service interval KM	Additional Note(s)
Fiat 500 TwinAir 105 HP Riva	Petrol	15000 Km /1Yr	
Fiat 500 TwinAir 105 HP Riva Cab	Petrol	15000 Km /1Yr	
Fiat 500 TwinAir 85 HP Lounge	Petrol	15000 Km /1Yr	
Fiat 500 TwinAir 85 HP Lounge Cab	Petrol	15000 Km /1Yr	
Fiat Panda Easy TwinAir 900cc	Petrol	15000 Km /1Yr	
Fiat Panda Lounge TwinAir 900cc	Petrol	15000 Km /1Yr	
Fiat Panda 4x4 TwinAir 900cc	Petrol	15000 Km /1Yr	
Fiat Panda Cross TwinAir 900cc	Petrol	15000 Km /1Yr	
FIAT 500X 1.6	Petrol	15000 Km /1Yr	

SERVICE INTERVAL INFORMATION

Model	Petrol / Diesel	Service interval KM	Additional Note(s)
FIAT 500X 1.4	Petrol	15000 Km /1Yr	
Fiat Fiorino 1.3 Diesel	Diesel	30000 Km /1Yr	
Fiat Fiorino 1.4 Petrol	Petrol	30000 Km /1Yr	
Fiat Doblo 1.4 Petrol	Petrol	30000 Km /1Yr	
Fiat Doblo 1.3 Diesel	Diesel	30000 Km /1Yr	
Fiat Doblo 1.6 Diesel Maxi	Diesel	30000 Km /1Yr	
Fiat Ducato XLH2 Panel Van	Diesel	48000 Km /1yr	Oil change every 24000km
Fiat Ducato XLH2 Chassis Cab	Diesel	48000 Km /1yr	Oil change every 24000km
Fiat Duacto CH2 Panel Van	Diesel	48000 Km /1yr	Oil change every 24000km

SERVICE INTERVAL INFORMATION

Model	Petrol / Diesel	Service interval KM	Additional Note(s)
Fiat Ducato MH2 Panel Van	Diesel	48000 Km /1yr	Oil change every 24000km
Fiat Fullback 2.5 4x2 DC	Diesel	10000 Km /1Yr	
Fiat Fullback 2.5 4x4 DC	Diesel	10000 Km /1Yr	
Fiat Fullback 2.4 SC	Petrol	15000 Km /1Yr	
Fiat Fullback 2.4 4x4 DC Auto	Diesel	10000 Km /1Yr	
Fiat Fullback 2.5 SC	Diesel	10000 Km /1Yr	
Tipo 1.4 Petrol	Petrol	15000 Km /1Yr	
Tipo 1.6 E-Torq	Petrol	15000 Km /1Yr	
Tipo 1.3 Diesel	Diesel	20000 Km /1Yr	

SERVICE INTERVAL INFORMATION

Model	Petrol / Diesel	Service interval KM	Additional Note(s)
Abarth 695 Biposto	Petrol	10000 Km /1yr	
ABARTH 500 1.4	Petrol	15000 Km /1yr	
ABARTH 500C 1.4	Petrol	15000 Km /1yr	
Abarth 124 Spider	Petrol	15000 Km /1yr	
Alfa Romeo Giulietta	Petrol	15000 Km /1Yr	
Alfa Romeo Giulietta Super	Petrol	15000 Km /1Yr	
Alfa Romeo Giulietta Super TCT	Petrol	15000 Km /1Yr	
Alfa Romeo Giulietta Veloce TCT	Petrol	15000 Km /1Yr	
ALFA ROMEO 4C	Petrol	15000 Km /1Yr	

SERVICE INTERVAL INFORMATION

Model	Petrol / Diesel	Service interval KM	Additional Note(s)
ALFA ROMEO 4C TARGA	Petrol	15000 Km /1Yr	
Alfa Romeo Giulia 2.0	Petrol	15000 Km /1Yr	
Alfa Romeo Giulia QV 2.9	Petrol	15000 Km /1Yr	
Alfa Romeo Giulia 2.0L Veloce	Petrol	15000 Km /1Yr	
Alfa Romeo Giulia 2.2 Diesel	Diesel	20000 Km /1Yr	
Alfa Romeo Stelvio 2.0 Petrol	Petrol	15000 Km /1Yr	
Alfa Romeo Stelvio Q	Petrol	15000 Km /1Yr	
Jeep Renegade 1.6 E-Torque Sport FWD ZA	Petrol	15000 Km /1Yr	
Jeep Renegade 1.6 E-Torque Longitude ZA	Petrol	15000 Km /1Yr	

SERVICE INTERVAL INFORMATION

Model	Petrol / Diesel	Service interval KM	Additional Note(s)
Jeep Renegade 1.4 TJET LTD ZA	Petrol	15000 Km /1Yr	
Jeep Renegade 1.6MJET LTD ZA	Diesel	20000 Km /1Yr	
Jeep Renegade 1.4 TJET LTD DDCT ZA	Petrol	15000 Km /1Yr	
Jeep Renegade 2.4 Trailhawk ZA	Petrol	15000 Km /1Yr	
Jeep Renegade 1.4 TJET LTD AWD 75th ZA	Petrol	15000 Km /1Yr	
Jeep Renegade 1.4 TJET LTD AWD ZA	Petrol	15000 Km /1Yr	
Jeep WranglerSahara 2dr Petrol V6 A5 ZA	Petrol	15000 Km /1Yr	
Jeep Wrangler UnLtd Sahara2.8LCRD A ZA	Diesel	20000 Km /1Yr	
Jeep Wrangler UnLtd Petrol A5 Sahara ZA	Petrol	15000 Km /1Yr	

SERVICE INTERVAL INFORMATION

Model	Petrol / Diesel	Service interval KM	Additional Note(s)
Jeep Wrangler Rubicon 3.6 2dr A ZA	Petrol	15000 Km /1Yr	
Jeep WranglerUnLtd Petrol V6 Rubicon ZA	Petrol	15000 Km /1Yr	
New Compass 2.4	Petrol	15000 Km /1Yr	
Jeep Cherokee 2.4L AT FWD Longitude ZA	Petrol	15000 Km /1Yr	
Jeep Cherokee 3.2L AT FWD Limited ZA	Petrol	15000 Km /1Yr	
Jeep Cherokee 3.2L AT FWD 75TH ZA	Petrol	15000 Km /1Yr	
Jeep Cherokee 3.2L AT 4X4 Trailhawk ZA	Petrol	15000 Km /1Yr	
Jeep Cherokee 3.2L AT AWD Limited ZA	Petrol	15000 Km /1Yr	
Jeep Grd Cherokee 3.0L CRD Laredo ZA	Diesel	20000 Km /1Yr	

SERVICE INTERVAL INFORMATION

Model	Petrol / Diesel	Service interval KM	Additional Note(s)
Jeep Grd Cherokee 3.0L CRD Limited ZA	Diesel	20000 Km /1Yr	
Jeep Grd Cherokee 3.0L CRD Limited 75TH	Diesel	20000 Km /1Yr	
Jeep Grd Cherokee 3.6L VVT Limited ZA	Petrol	15000 Km /1Yr	
Jeep Grd Cherokee 3.6L VVT Limited 75TH	Petrol	15000 Km /1Yr	
Jeep Grd Cherokee 3.0L CRD Overland ZA	Diesel	20000 Km /1Yr	
Jeep Grd Cherokee 3.6L VVT Overland ZA	Petrol	15000 Km /1Yr	
Jeep Grd Cherokee 5.7L 8SPD Overland ZA	Petrol	15000 Km /1Yr	
Jeep Grd Cherokee 3.0L CRD Summit ZA	Diesel	20000 Km /1Yr	
Jeep Grd Cherokee 3.6L Summit ZA	Petrol	15000 Km /1Yr	

SERVICE INTERVAL INFORMATION

Model	Petrol / Diesel	Service interval KM	Additional Note(s)
Jeep Grd Cherokee 6.4L HEMI SRT8 ZA	Petrol	10000 Km /1Yr	6Mths OIL Change
Jeep Grd Cherokee Trackhawk	Petrol	10000 Km /1Yr	6Mths OIL Change

NOTES

NOTES

WARRANTY AND MAINTENANCE

OWNER / VEHICLE INFORMATION

Company Name		
Owner Surname	Initials	Title
Street Address		Code
Postal Address		Code
Telephone Number: Office	Cell	
Owner Signature		
Vehicle Description	V.I.N.	
Engine Number	Model Year	
Chassis Number	Date of Sale	
Registration Number		
Dealer Name	Contact Person	
Street Address		Code
Telephone Number		